

## Disability Awareness & Confidence Training For Employment Service Providers

### Overview:

ODEN's Disability Awareness & Confidence Training is designed for everyone wanting to gain knowledge in order to be responsive to the broader abilities, competencies and needs of people who have a disability.

This one-day training module will prepare your teams to confidently support people who have a disability. It explains the benefits of inclusive hiring practices and dispels the misconceptions and myths that frequently surround people who have a disability. It will also prepare your teams to help employers onboard new employees who have a disability, with confidence.

### Learning objectives:

- The importance of language — an introduction to people-first terminology
- Dispelling myths that create biases and barriers
- Understanding disability:
  - What it is
  - What disability looks like in Canada — the facts
  - Types of disabilities — an introduction to disabilities, and a general overview of attributes
- Basic guidelines for supporting the employment of people who have a disability
- Case studies of businesses that have benefited from inclusive hiring
- Understanding the role of a Job Coach
- Accommodation and universal design
- Asking questions in a safe, supportive setting

### Audience:

This training is appropriate for Employment Service Provider employees who have had minimal experience working with and/or supporting job seekers who have a disability.

### Length of training:

One Day

### Cost:

ODEN member price - \$1800.00

Non-member price - \$2000.00

### Format:

This interactive training is facilitated by an ODEN Diversity & Inclusion Specialist and is available either in person at your location or on a virtual platform. Participants will contribute to group exercises and discussions throughout this training. Come prepared to participate and bring your experience to the group.

In-person - Max 20 participants

Virtual platform - Max 10 participants